

**NVU Electronics Inc.**  
10520 Yonge St., Unit 35B-328, Richmond Hill, Ontario L4C 3C7  
Tel. 866-411-2688 Fax. 647-258-6165 Email: info@nvu.ca

## Terms & Conditions

### **Pricing**

All of our price lists are listed in \$CDN unless otherwise indicated. All pricing is FOB Richmond Hill, Ontario unless stated otherwise in terms & conditions of price list.

**Please note the pricing conditions on each price list, as some products come with different terms.** Price lists are for resellers only. All prices, specifications, and availability are subject to change without notice. Please call for current pricing and availability.

### **Shipping**

Shipments of all products shall be delivered from NVU Electronic Inc.'s origin dock FOB, and title and liability for loss or damage thereto shall pass to reseller upon NVU Electronic Inc.'s (or its agent's) delivery of the products to the carrier for shipment to reseller, and any loss or damage thereafter shall not relieve reseller of any obligation hereunder. Unless otherwise agreed, all items shall be packed in accordance with NVU Electronic Inc.'s normal practices. Reseller shall reimburse NVU Electronics Inc. for freight and insurance attributable to each Product.

### **Taxes**

NVU Electronics Inc. will be charge all respective provincial sales tax unless the order is accompanied by a valid PST exemption form and certificate. Out-of-province sales are PST exempt except orders from Newfoundland, New Brunswick or Nova Scotia for which the entire HST must be charged.

### **Minimum Order**

The minimum dollar amount for each order is \$300.00. This excludes all taxes and freight charges. For any order(s) under the \$300.00 minimum, there will be a \$10.00 minimum order charge applied.

### **Payment Terms**

Our terms are Visa/Mastercard, Certified COD, Company Cheque, Money Order, or NET30 for approved accounts. Terms of payment are subject to credit reference approval by our Credit Department. If paying via cash, please bring exact change. Please check with your sales rep for your account terms prior to ordering. NVU reserves the right to charge credit cards on file for unpaid invoices after 10 days notice of overdue balances.

**Return Policy**

Before returning goods for service, stock rotation or for credit, a Return Merchandise Authorization Number (RMA#) must be obtained. Goods must be returned in their complete original packing with RMA# clearly on the shipping label and shipping documents. Return shipments must be prepaid. NVU Electronics Inc. will refuse all collect shipments, and/or return shipments without an RMA#. To obtain your RMA number, please contact the NVU Electronics Inc. service department (866)411-2688.

**Restocking Charge & Credit**

NVU Electronics Inc. charges a 25% restocking charge for returned, non-defective merchandise and for merchandise refused with no cause. Returned items will only be accepted in new condition with original packaging within seven days of the invoice date. No cash refunds are issued for returned products. All credits are applied towards future purchases.

**Warranty**

All products are covered by the original manufacturer's warranty. If a product is returned as damaged or defective but no fault is found, NVU Electronics Inc. reserves the right to charge the return freight costs. Defective products that are under warranty will be repaired promptly and returned freight prepaid by NVU Electronics Inc. or the respective manufacturer. Please refer to the price lists for each individual warranty policy from each manufacturer, or check with an NVU Electronics sales rep.

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I have read and understood the Terms & Conditions stated above, as it applies to all purchases made through NVU Electronics Inc.

**Name:**

**Company:**

**Date:**

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